Name _____

Nonverbal Communication Quiz

1. Explain how nonverbal communication could reinforce or contradict a verbal message.

2. Give an example of a gesture used in American culture. _____

_____ 3. When a person is excited or scared, the _____ of their voice may go up.
A. Volume B. Inflection C. Pitch

_____ 4. If a person's _____ is too fast, they are hard to follow.
A. Volume B. Rate C. Inflection

_____ 5. This can help provoke thoughts or create suspense.
A. Pause B. Volume C. Pitch

_____ 6. Clearing your throat with an "ah-hem" sound would be considered a _____.
A. Filler B. Vocalization C. Tone

_____ 7. The level of loudness or softness in a person's voice is called _____.
A. Inflection B. Volume C. Pitch

_____ 8. When hanging out with friends, you should maintain a(n) _____ distance.
A. Intimate B. Public C. Personal

_____ 9. When certain students always claim a seat in a certain part of the bus, this would be considered _____.
A. Territory B. Intimate Space C. Environment

_____ 10. Ms. Zinn's Marvin the Martian Bobble head would be consider a(n) _____.
A. Odor B. Artifact C. Territory

_____ 11. Nonverbal communication includes all forms except for _____.
A. Sounds B. Body Language C. Words

_____ 12. This shows others whether or not you take pride in your appearance.
A. Movement B. Posture C. Grooming

_____ 13. Always being late tends to send a negative message about a person.
A. True B. False

_____ 14. A speaker has the responsibility to make sure they are using an appropriate volume.
A. True B. False

_____ 15. Most people first respond to what they hear.
A. True B. False

_____ 16. Direct eye contact in American culture is viewed as a sign of honesty.
A. True B. False

_____ 17. We are often not aware of the messages we send nonverbally.
A. True B. False

_____ 18. A longer period of suspended sound that communicates a willingness to listen is called a pause.
A. True B. False

19. List two characteristics of nonverbal communication that portrays a positive professional image and EXPLAIN them.

a.

b.