

Name _____

Nonverbal Communication Quiz

1. Explain how nonverbal communication could reinforce or contradict a verbal message.

Answers will vary.

2. Give an example of a gesture used in American culture. _____

- C** 3. When a person is excited or scared, the _____ of their voice may go up.
A. Volume B. Inflection C. Pitch
- B** 4. If a person's _____ is too fast, they are hard to follow.
A. Volume B. Rate C. Inflection
- A** 5. This can help provoke thoughts or create suspense.
A. Pause B. Volume C. Pitch
- B** 6. Clearing your throat with an "ah-hem" sound would be considered a _____.
A. Filler B. Vocalization C. Tone
- B** 7. The level of loudness or softness in a person's voice is called _____.
A. Inflection B. Volume C. Pitch
- C** 8. When hanging out with friends, you should maintain a(n) _____ distance.
A. Intimate B. Public C. Personal
- A** 9. When certain students always claim a seat in a certain part of the bus, this would be considered _____.
A. Territory B. Intimate Space C. Environment
- B** 10. Ms. Zinn's Marvin the Martian Bobble head would be consider a(n) _____.
A. Odor B. Artifact C. Territory
- C** 11. Nonverbal communication includes all forms except for _____.
A. Sounds B. Body Language C. Words
- C** 12. This shows others whether or not you take pride in your appearance.
A. Movement B. Posture C. Grooming
- A** 13. Always being late tends to send a negative message about a person.
A. True B. False
- A** 14. A speaker has the responsibility to make sure they are using an appropriate volume.
A. True B. False
- B** 15. Most people first respond to what they hear.
A. True B. False
- A** 16. Direct eye contact in American culture is viewed as a sign of honesty.
A. True B. False
- A** 17. We are often not aware of the messages we send nonverbally.
A. True B. False
- B** 18. A longer period of suspended sound that communicates a willingness to listen is called a pause.
A. True B. False
19. List two characteristics of nonverbal communication that portrays a positive professional image and EXPLAIN them.
- a. **Confidence - strong voice with attentive & positive attitude shows you believe in yourself.**
Poise - Having a strong sense of what is appropriate and correct. Sends the message that you are in control of your communication.
Assertiveness - Strong sense of purpose. Being confident in yourself, your opinions and beliefs.
Immediacy - Being perceived as approachable, friendly and open. Giving others your full attention.
- b.